

IAL Privacy Policy

This policy details our practices to enable us to provide quality services to you while holding your personal information privately, confidentially and securely. We use the information we collect from users of the site to enable us to deliver a timely service and in a manner consistent with the National Privacy Principles.

Information held

The IAL collects and stores information when individuals provide us with personal identifying details such as their name, email address, telephone number, etc. This information will be used solely for the purposes as explained below.

Irrigation Australia may use generic information obtained from site users collectively, so as to measure such things as frequently visited site areas and to determine users' general access patterns. This information helps the IAL determine what is most beneficial for our users and how we can continually improve the service being offered through the site.

Depending on the nature of the relationship with the IAL (member, business, employee, etc) this information may include:

- Information relating to home, work or other address, phone and fax numbers, email and web addresses.
- Personal information such as gender, date of birth, educational qualification, employer and employment position.
- For employees, information documenting tax file numbers, letters of appointment and employment contract, work history, bank account details, salary records and leave taken or accrued.
- Membership and other relationship details including a history of payments, orders, registrations, attendance and transactions, and for some customers/contractors with ongoing business relationships, credit card and bank account details.
- If you contact us, we may keep a record of that contact.

Collection, Use & Disclosure

The information is collected for the primary purpose of effectively servicing you and your organisation. For members this includes all activities consistent with the IAL's mission and constitutional objectives. The IAL has a policy of not selling or disclosing this information outside of the IAL organisational structure.

Current Corporation Law provides an obligation on the company to maintain a Register of Members. Furthermore we are obligated to make available to any member a copy of the Register if so requested. The Register comprises the name and address details of all financial members for a given year with such annual registers maintained for at least seven years as normal company records.

Access, Accuracy, Correction & Security

All individuals are provided access to their information upon request.

IAL is committed to keeping all personal information secure. All reasonable precautions will be taken to protect personal information from any loss, misuse or alteration.

This information will be used by IAL only. Except as described above we will not knowingly disclose any of this personal information to outside parties save as disclosed to the users when collecting the information and when users expressly consent to a secondary use of information, or if the law requires disclosure.

Links to other sites:

The IAL is not responsible for the privacy practices or the content of linked web sites.

Contacting us about privacy

The IAL is committed to ensure your privacy is respected in all your communications and dealings with us. If you have any questions or comments about our approach to privacy or would like to access your personal information held by the IAL, please contact the IAL National office.

Telephone: 02 9476 0142 Facsimile: 02 9476 0792

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